

PRODUCT MAINTENANCE & Care Instructions

Failure to follow the recommended care and cleaning methods listed below may void product warranties. See Limited Warranties in Section 1 for complete details.

Recommended Care for Upholstery Frames

Dust and dirt promote premature wear to fabric and leather. Cisco Brothers recommends that you vacuum the surface of your upholstery regularly, including the deck under the cushions, with the upholstery attachment of your vacuum cleaner. In instances where your upholstery requires more extensive cleaning Cisco Brothers recommends the use of a professional upholstery cleaning service, many of which use a certified wet-extraction method.

Recommended Care for Slip Covers

In general, regular rotation and fluffing of your seat and back cushions is important for the longevity of your Cisco furniture **including even wear of the material or fabric**. We recommend vacuuming with a soft brush attachment to remove and dust debris. Before removing the slipcover for cleaning, be certain to note how the cover is applied so that you can recover correctly. If the slipcover fabric is dry clean only, it is recommended that you use a professional dry cleaning service. If machine washing is recommended, remove the slipcover from one of the arms of the piece and work around to the back of the frame and opposite arm. The seams on your slipcover have been over-locked to prevent fraying, but we recommend zipping all cushion and throw pillow casings before washing. Using the gentle cycle on your washing machine, wash the slipcover in cold water with a mild detergent. Be careful not to overload the capacity of your washer. Tumble dry for 3 minutes on low heat, and then continue to tumble dry using the air cycle. Return the slipcover, slightly damp, to the frame starting at the back of the frame and working from arm to arm. Clean all parts of the slipcover to avoid color variation. Machine washing is not recommended for multiple fabric slipcovers. When storing slipcovers, place in a cool, dry area, out of direct light. Prior to storage, wrap in a lightweight white sheet or muslin cover to help air circulate and keep dust free.

Recommended Care and Cleaning Methods for Fabric

When fabrics are received in our facility they are carefully screened for quality, after which more than 85% of our fabrics are transferred to our in-house laundry department, where they are washed to enhance softness and texture. Delicate fabrics, such as silks, are given a backing – a process which increases durability, and provides a more tailored look.

**Cisco Brothers uses well maintained and calibrated commercial washers designed specifically for fabrics, and even when fabrics are washed by our factory we DO NOT recommend customers wash their own fabrics! See Fabric Care in section 7.

Direct sunlight may cause some fabrics to fade over time, so care should be taken to limit your upholstery's exposure to direct sunlight.

Cisco Brothers fabrics are not treated with a stain guard. Application of a stain guard to fabrics by a Customer (Authorized Retailer) or end-user will void all warranties on fabric. See Limited Warranties in Section 1 for complete details.

All Cisco Brothers fabrics are pre-washed and pre-shrunk unless otherwise stated. All covers require cleaning by a professional cleaning service. **Warning:** if machine washed, hand-washed or spot washed the integrity of the seams are compromised, the fabric color and texture could change, and additional shrinkage may occur. Gentle steaming 20-30 seconds removes marks resulting from packing process.

Do to the lack of warranties provided by the fabric mills, Cisco Brothers is unable to extend any warranty on fabric, and fabrics are not guaranteed against: fading, dye lot variances, scotch guard, wearing or any damages resulting from any cleaning process, substance, or operation (See "Limited Warranties" in section 1 For more specific information)

Recommended Care and Cleaning Methods for Leather

Cisco Brothers leathers are not treated with a stain guard. Application of a stain guard to leathers by a Customer (Authorized Retailer) or end-user will void all warranties on fabric. See Limited Warranties in Section 1 for complete details.

Leather is a treated animal hide and as such it naturally varies in shade, texture hand, and markings both within each hide and from hide to hide. Natural human body oils help cure leather, and while these oils may temporarily stain leather, over time these stains and other markings, including light scratches will help give the hide natural oils to create a desirable patina.

Quick Guide for Leather Care

Although the cleaning methods below are accepted industry standards Cisco Brothers is not responsible for damage incurred by cleaning. See Limited Warranties in Section 1 for complete details.

While leather is extremely durable it does require appropriate care. Leathers are not guaranteed against fading, dye lot variances, Scotch-Garding, wearing, or any damages resulting from any cleaning process, substance, or operation.

- Leather should not be exposed to direct sunlight, as sunlight will dry leather, causing it to crack and fade.
- Heat will dry out leather, so it is important to keep all leather furniture an appropriate distance from heat sources such as heaters.
- Wrapped / packaged leather pieces received in shipping should under no circumstance be left exposed to sunlight. The clear packaging tape magnifies light and can cause fade patterns.
- Never use harsh chemicals, soaps, or solvents, including stain removers, turpentine, shoe or furniture polish, saddle soap, or other unsuitable liquids as these chemicals may change the PH balance of the leather and cause premature cracking, discoloring or other damage to the hide.
- Always avoid abrasive scrubbing or strong rubbing.
- Remove dust with a soft clean cloth. Clean leather regularly with a vacuum cleaner.
- Leather will stain if spilled food and liquids are not removed quickly. Treat spills immediately by dabbing the liquid with a soft cloth or slightly damp sponge with mild soap. Perfume-free and dye-free baby wipes may also be used to gently clean or dust leather, but leather should be wiped dry immediately with a soft cloth.
- Pen marks can be treated with mild soap and water.

Recommended Care for Cushions and Inserts

Cisco Brothers upholstery can be enjoyed for many years when well maintained. People tend to sit on sofas and chairs in the same position and places, so to prolong the life and resiliency of cushions, turn and rotate them regularly.

If the cushion becomes slightly distorted the cushion core can be adjusted by unzipping the outer casing and without removing the casing adjusting the fit of the foam core and polyester wrap. **We do not recommend removing the core from the outer casing.**

Feather-Cloud and Feather-Down cushion inserts have a blend of pre-washed and air-blown feather and down encased in a channeled, down-proof ticking. While this breathable ticking creates a barrier, feathers may occasionally poke through the fabric. This is considered normal performance and is not a defect. See cushion options in Section 2 for further details on cushions.

We cannot stress enough the importance of Fluffing and Flipping your cushions to extend their longevity!

Recommended Care for Wood Furniture

Wood is an organic material with natural variations in grain and coloring, and so inconsistencies are an inherent characteristic. Wood also breathes, and should be kept away from direct heat sources that can dry, crack or distort the wood. Direct sunlight may also cause some wood stains to fade over time, so care should be taken to limit your wood furniture's exposure to direct sunlight.

To keep Cisco Brothers wood furniture looking its best, clean it regularly with a clean dry all cotton cloth. Spray a non-wax furniture polish evenly over the surface of the furniture. Wipe dry immediately. Remember to keep spray away from fabrics, wall and carpeting as staining or discoloration may occur. Cisco Brothers recommends the use of a polish that does not contain waxes, silicones, or abrasives. Natural organic oil may also nourish and revitalize the finish of your wood product; many such oils also contain an emulsifier that will dissolve and remove dirt, films, and fingerprints.

Recommended Care for Lighting and Metal

Fabric Shades

Use a fine brush or a lint remover on your lampshade to remove the accumulated dirt and dust. If necessary, you may use a white cloth dampened with a mild solution of soapy water to wash the shade gently and evenly. Rinse thoroughly with a white cloth dipped in clean water. The shade should be allowed to dry quickly, preferably in the sun or by using a hair dryer. You may also use a home dry cleaning product.

Glass Shades

Use a clean, soft cloth to wipe your shade. If necessary, you may use a white cloth dampened with a mild solution of soapy water to gently wash the shade. Rinse thoroughly with a white cloth dipped in clean water. A mild glass cleaner may also be used.

Metal Bases (Steel, Aluminum, etc.)

Use a clean, soft cloth to wipe the material.

Powder Coated Finish

Use a clean, soft cloth to wipe your piece. You may also dampen the cloth with a mild solution of soapy water. Rinse thoroughly with a white cloth dipped in clean water, wipe dry.

Mirrors

Use a clean, soft cloth dampened with a mild solution of vinegar and water to wipe the glass clean starting from the center or any common glass cleaner can be used as well.