

BARLOW TYRIE

quality since 1920

PRODUCT WARRANTY PERIODS for residential use

Warranty period in years for purchases after January 1, 2015

Material / Product	Teak	Steel	Aluminium	Woven	Sling	Others
All pure teak products	10					
Teak and sling products	10				3	
Stainless steel and sling		10			3	
Stainless steel and teak	10	10				
Aluminium and sling products			10		3	
Woven				5		
Ceramic						10
'Rustic teak'	5					
Eucalyptus						3
Work surfaces other than teak (glass* see notes)						2
Parasol frames, bases, canopies, and covers						3
Safari chair canvas slings						2
Cushions, covers and inners						2
Product furniture covers						2
Replacement slings and cord						3

Pavilions (see separate sheet)

Notes

The warranty period is from the date of the 'original' purchase of the product. The warranty does not apply to cracks (checking) in wood which may appear when exposed to the elements and are considered entirely natural, mold or mildew, damage resulting from tampering, misuse, accident alteration, vandalism, abuse or normal wear and tear such as weathering or surface deterioration found on stainless steel, aluminium, teak, laminate and cushion or parasol canopy products, dents, scratches or tears to fabrics or fiber.

The warranty does not cover damage caused to ceramic, laminate or glass surfaces by misuse such as impact damage or surface chipping. Glass* used on tabletops has a 2 years warranty.

Barlow Tyrie will not be responsible for defects caused by the application of teak oil, varnish, wood stain or other cleaning products except the Barlow Tyrie range of care products.

Please note that over time, teak will naturally weather from golden brown to a silver grey color.

General and reasonable care to the product including periodic cleaning should be carried out by the purchaser of the goods. Please refer to the Cleaning and Care section on our website: www.TEAK.com

Barlow Tyrie cushions are UV resistant and should be cleaned regularly with the Barlow Tyrie recommended care products to prevent accumulated dirt becoming embedded in the fabric. The densified fiber standard fill cushions are weather resistant not waterproof.

Products believed to be of faulty workmanship or materials, should be reported to the place of purchase or any Barlow Tyrie authorized retailer as soon as possible. If applicable, photographic proof of claim may be requested for examination and determination by Barlow Tyrie. Any faults found on inspection and covered by this warranty will be rectified by the replacement of the faulty part. If deemed necessary for repair by Barlow Tyrie, we will arrange for the product in question to be returned to us via our choice of transit and returned free of charge to the

customer. No returns are accepted without our authorization and will be refused.

Barlow Tyrie shall not be under any further liability howsoever arising and all conditions and warranties expressed or implied by or under statute, custom or trade usage are hereby expressly excluded to the extent permitted by law.

Note 1: Warranty periods indicated relate to products manufactured by Barlow Tyrie only, fittings and materials from third parties carry the original suppliers guarantee. Even if the warranty period has expired, please contact us. We will always assist you in any way possible so that you remain satisfied with the quality of our products.

Barlow Tyrie strongly recommends that pressure washers are not used to clean products, which may cause damage.

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